

20% INCREASE  
IN YOUR SALES

# THE LEADING SUPPLY CHAIN AND SERVICE INTEGRATOR IN RETURNS MANAGEMENT



## PIONEERS OF RETURNS MANAGEMENT

Ideally, returning products would be as easy as ordering products. Our mission is to reduce the complexity of reverse logistics while enhancing flexibility, transparency and control.

## HOW WE MAKE THE DIFFERENCE

We know every step of the returns process and manage your returns globally, whether they are sent back from retailers or consumers directly. You can stay focused on your sales and multi-channel distribution. We are your partner in integrating front-end interfaces, back-end customer systems, carrier management, compliance management and contracts, with end to end visibility.

## THE IMPACT ON YOUR ORGANIZATION

With our state-of-the-art returns management platform, specifically designed to efficiently manage and control international return flows (online, retail, marketplace), we provide you the insight on diminishing costs, increasing revenue and remaining competitive in the market.

+ 25% improvement NPS score

+ 50% reduction backoffice workload

+ 20% increased sales

+ 3 days average refund lead time

+ 15% reduction total cost of ownership

+ 30% reduction warehouse workload

## WHY CHOOSE CYCLEON?

- + Focus on your core business
- + Flexible
- + Full transparency
- + A complete returns solution
- + Personal Approach
- + Proven track record
- + Combination of excellent IT platform and logistics



## GLOBAL SCOPE, LOCAL APPROACH

Our infrastructure enables us to provide reverse logistics services across four continents. We have more than 25 return locations with a wide network of partners, which provides us the flexibility to open new locations as business dictates.

GET IN TOUCH WITH ONE OF OUR EXPERTS!